



**ALUMINART**  
ARCHITECTURAL

*Give Style to Your  
Windows & Doors!*

**BALCON IDÉAL** inc.

Balcons · Rampes · Escaliers · Portes · Fenêtres

2502, RUE LAPIERRE,  
LASALLE, QC,  
H8N 2W9

☎ 514 765-0654  
✉ INFO@BALCONIDEAL.CA  
👉 BALCONIDEAL.CA

# WARRANTY COVERAGE



aluminart.ca

# LIMITED WARRANTY COVERAGE

## Transferability

This warranty is transferable according to the following modality: if you sell your residence or if another person than the original purchaser resides in your residence, the warranty is then effective for ten (10) years as from the manufacturing date.

**25**  
Years

### on aluminum and vinyl components

For a period of twenty-five (25) years from date of delivery, ALUMINART guarantees the aluminum and vinyl components of the manufactured products against any manufacturing defect attributable to the materials or labour. The enamel cooked finish on the aluminum and vinyl components is not part of this warranty but is covered by our supplier's warranty.

**15**  
Years

### on Truth hardware (windows)

For a period of fifteen (15) years on all casement & awning windows and for a period of five (5) years on all sliding and hung windows (single & double sashes). ALUMINART guarantees the hardware against any normal operational defect, beginning on the delivery date.

**10**  
Years

### on glass panes (energy efficient sealed glass units)

For a period of ten (10) years, starting from delivery date, ALUMINART ensures that the sealed glass units are free of defects obstructing the view by the formation of a film or any dust deposit on the inner surfaces resulting from a lack of seal.

**10**  
Years

### on coatings (color paint finishes)

For a period of ten (10) years from date of delivery, ALUMINART guarantees paint color finishes on door panels and windows against chipping, cracking, peeling, blistering and uneven discoloration (more than five (5) Delta-E units). Exposure to sunlight (UVs), pollutants and normal atmospheric conditions can lead gradually to the whole surface discoloration or an accumulation of dirt, stains and other agents on the surface (chalking); these are normal phenomena for which this warranty does not apply.





The present warranty will be effective starting May 1<sup>st</sup>, 2018 and any purchase made before this date must refer to the warranty that was applicable to that purchase date.

**Aluminart Architectural Inc.** (named "ALUMINART hereafter") warrants to the original purchaser under normal use and service (subject to the conditions and limitations stipulated hereafter) that windows and doors that they manufacture are free of any manufacturing defect, attributable to the materials or labour.

## Claims

Any claim under this warranty must be sent promptly to the retailer (selling dealer) in order to be processed. All warranty claims must be made during the applicable warranty period. No other warranty or promise given by whomever (retailer, representative, selling dealer, installer or other parties) will be honoured and ALUMINART certifies that no other verbal or written warranty will be considered valid.

**10**  
Years

### on steel doors (slab panels and door frames)

For a period of ten (10) years, ALUMINART guarantees steel door panels and frames against any damages caused by major deformations, such as subsidence, swelling, twist (panels torqued more than ¼") or perforation due to corrosion unless exposed to saline environment, smoke or toxic fumes. Doors frame systems are covered from any manufacturing defects caused by its material or labour. The stained glass panes on doors are not part of this current warranty but falls under the stained glass units supplier's warranty. Regarding stained glass unit frames (mouldings), ALUMINART will guaranty them for a period of five (5) years against desoldering and against any kind of rippling. Hinges, weatherstrippings, and bottom sweet weatherstrips are guaranteed for a period of one (1) year.

**2**  
Years

### on spontaneous glass breaking (thermal breakage)

For a period of two (2) years from date of delivery, ALUMINART guarantees the sealed glass units against spontaneous breakage (excluding sealed glass units installed on all hinged or gliding doors). This warranty applies to sealed glass units that are factory installed only (installed in complete product). Breakage will be characterized by a crack on the interior glass part of the sealed units; there should not be any impact point on the aforesaid glass.

## 2 Years warranty on labour

For a period of two (2) years from date of delivery, ALUMINART will defray the costs of labour to repair or replace defective components during this period. For subsequent years of warranty, ALUMINART will be limited to the replacement of defective parts. F.O.B. its plant and excludes all liability of any kind whatsoever from ALUMINART. The warranty on the repaired or replaced product will be limited for the remaining time period of the original warranty.





# LIMITED WARRANTY COVERAGE

ALUMINART's warranty is strictly subjugated to the conditions and exclusions stated hereafter which form integral part of it.

## Terms & Conditions

- The warranty period becomes effective from the invoice / delivery date to our customer (retailer – selling dealer)
- The warranty shall apply only to manufactured products by ALUMINART and for the purposes for which they are intended to, in a building for residential purposes.
- The warranty applies only if the installation has been done by a qualified person and if the product has been properly installed (to be plumbed, leveled and squared).
- The warranty does not apply to any product which has been repaired or modified or attempted to be repaired or modified by any being unauthorized by ALUMINART
- All statements or repairs will be held during our regular office hours.
- If the location where repairs have to be performed is more than 50 kilometers away from the nearest retailer of ALUMINART 's products; travel expenses will be charged. Prior agreement must have been established between parties. The site must be reachable by road. ALUMINART will not be held responsible for installing or dismantling of scaffolding (all of these costs are entirely the consumer's responsibility).
- ALUMINART reserves the right to modify design of its products and to make component improvements at any time, without committing itself or to make these changes or improvements to products previously manufactured.
- Upon delivery of windows and/or doors, before installing them; you have (48) hours to notify ALUMINART of any defect on its products. After this period, ALUMINART shall have no liability for damaged products.

## Exclusions

- The warranty does not apply in all cases of abnormal wear and/or improper maintenance and not to parts to be replaced on routine maintenance.
- Glass breakage, screen tears and removable grills.
- Uneven fading of color caused by unequal exposure of surfaces to sunlight (UVs), efflorescence, pollutants and normal atmospheric conditions leading to a gradual surface discoloration or an accumulation of dirt, stains and other agents are normal phenomena for which this warranty does not apply.
- ALUMINART will not assume any responsibility regarding the formation of frost and/or condensation on glass (internal or external), on vinyl and/or on aluminum sections given that the many unverifiable factors from which they could be caused from.
- ALUMINART will not assume any responsibility regarding any damage caused by wind, hail, lightning or any other act of God, intentional acts, accidents or negligence.
- ALUMINART will not assume any damage due to a cumulative effect or an exposure to extreme temperatures (ex: if a storm-door is installed onto a door entry system or a secondary glazing onto a window).
- ALUMINART shall not be held responsible under no circumstances or liable for any damage of any kind whatsoever due to a malfunction of the manufactured products.

## Maintenance

- Periodic and regular maintenance is recommended to ensure proper operation of your windows and doors.
- Simply clean the frames, sashes, jambs and panels (inside and outside) using a cleaner diluted in water, such as dish soap or mild non-abrasive soap.
- Use an ammonia-free glass cleaner for the sealed units (glazing).
- Wash moving parts thoroughly with soapy water, rinse with clean tap water to remove soap residue, dry and then apply teflon-based lubricant or dry silicone on the hardware (moving parts).
- It is your responsibility to inspect regularly all sealant joints to ensure an optimal sealing on all your fenestration products.

Aluminart Architectural offers you  
It is our quality label that your purchase

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